

MechoShade® Systems Limited Warranty (Non-Depreciating)



LIMITED WARRANTY (interior product use)

MechoShade Systems, Inc. warrants to original purchasers that its Interior Use Products are free of manufacturing defects in factory materials or workmanship for the specified warranty period.*

- ThermoVeil®, EuroVeil®, Faux Natural™, EuroTwill™, Equinox™ and Soleil® brand **shadecloths** on the associated MechoShade®, ElectroShade®, or Suburban™/2 brand shade systems are warranted to be free of manufacturing defects in factory materials or workmanship for the specified warranty period.
- MechoShade®, ElectroShade®, SlimLine™ and Suburban™/2 brand **hardware** are warranted to be free of manufacturing defects in factory materials or workmanship for the specified warranty period.
- ElectroShade® **Motors and Controls** are warranted to be free of manufacturing defects in factory materials or workmanship for 5 years from date of shipment.
- **Hardware and shadecloths** have a Lifetime Warranty not to exceed 25 years from the date of shipment.
- All Limited Warrantee are subject to the general terms and conditions of sale. Copies are available upon request.

MechoShade®/5 System*

Lifetime Limited Warranty

to original purchasers on all hardware and shade cloths for the life of the interior project for which it was originally purchased, not to exceed twenty-five years.



MechoShade® SlimLine™ System*

10-Year Limited Warranty

to original purchasers on all hardware and shade cloths.



ElectroShade® System*

Lifetime Limited Warranty

to original purchasers on all hardware and shade cloths for the life of the interior project for which it was originally purchased, not to exceed twenty-five years.



5-Year Limited Warranty

on Motors and Electronics to be free of manufacturing defects in factory materials or workmanship for 5 years from date of shipment.

Suburban™/2 System*

10-Year Limited Warranty

to original purchasers on all hardware and shade cloths.



A 5-Year Limited Warranty for motors and electronic controls.



All in accordance with MechoShade Systems, Inc. Warranty General Terms and Conditions.

The MechoShade Limited Warranties are exclusive and in lieu of all other warranties, whether written, oral or implied (including any implied warranty of merchantability, fitness for a particular purpose, or otherwise).

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MechoShade Systems[®] Warranty General Terms and Conditions

From the Warranty portion of the MechoShade Systems, Inc. General Terms and Conditions of Sale (INTERIOR USE PRODUCTS)

VII. WARRANTY

MechoShade Systems, Inc. MSS warrants to the original purchaser that its products are free of manufacturing defects in factory materials or workmanship for the following specified warranty periods:

Hardware and ShadeCloth (interior use):

- Lifetime of the interior project for which it was originally purchased, from date of shipment for the Mecho[®]/5 and ElectroShade Systems, but not to exceed 25 years.
- 10 years from date of shipment for the Mecho SlimLine System.
- 10 years from date of shipment for the Suburban[™]/2 System.

Electrical and Electronic Accessories:

- 5 years from date of shipment for ElectroShade products.
- 1 year from date of shipment for Suburban/2 products.

Bead chain in the manual system is a fail safe element and is not warranted.

Monumental Shades:

MechoShade Warrantee for Monumental Shades shall be limited to 10 years for hardware and shadecloth; 5 years for motors and electronics. Monumental Shades are defined to be any shade band over 300 Sq. ft. and shall be wider than 20 ft. and/or higher than 30 ft.

If any part of a MSS product (except for images or artwork on shadecloths) is found in the reasonable judgment of MSS to be defective in factory materials or workmanship during the above-prescribed warranty periods, MSS will repair or replace the defective part at its option. Repair or replacement under this warranty does not include labor or costs for installation, reinstallation, or removal of MechoShade products, parts or components. This warranty extends only to the original purchaser for MSS products installed by an authorized MechoShade dealer representative with a valid written dealer representative agreement with MechoShade[®] Systems, Inc.

This warranty does not apply if any of the following exclusions exist:

- The product has been subject to misuse, abuse, neglect, negligence, accident, or has been operated in any way contrary to MSS's operating instructions or specifications.
- Damages or conditions that have resulted from improper cleaning, maintenance, care or repair of the product.
- The product has been improperly installed or not installed according to MSS's guidelines or specifications.
- MSS's written instructions for installation and wiring of electrical connections were not followed.
- The product has been used to perform functions or operated in a manner contrary to its design or otherwise is used in a manner contrary to or in excess of MSS's specifications, drawings, or instructions.
- The product is used with electrical accessories or parts, including switches, relays, or other accessory components, that have not been previously approved in writing by the MSS Engineering Department.
- If any electrical accessories and other components have been used in disregard to the basic wiring diagram for which they were designed.
- Failure to comply with all MSS's written instructions and specifications.
- Repairs made necessary from normal wear of the product or by use of parts or accessories which are either incompatible with the product or otherwise adversely affect its operation, performance, or durability.
- Product used for non interior applications or otherwise exposed to outdoor environmental conditions.

MSS reserves the right to change or improve the design of any MechoShade product without assuming any obligation to modify or retrofit any product previously manufactured or supplied.

MSS does not warrant any images or artwork reproduced, printed, or placed on shade cloth by MSS or any imaging supplier, and MSS is not otherwise responsible or liable for fading, discoloration, color shifts, or any other failure or defect in such images or artwork.

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MSS ASSUMES NO RESPONSIBILITY AND SHALL NOT BE LIABLE TO THE ORIGINAL PURCHASER OR ANY OTHER PARTY OR NON PARTY FOR ANY PERSONAL INJURY, LOSS, OR DAMAGE, WHETHER DIRECT, LIQUIDATED, INCIDENTAL, OR CONSEQUENTIAL, INCLUDING BUT NOT LIMITED TO THE LABOR OR COSTS RELATED TO THE REPLACEMENT OF A DEFECTIVE PRODUCT OR PARTS OR INSTALLATION, REINSTALLATION, OR REMOVAL OF SUCH PRODUCT OR PARTS, EXPENSE OF RETURNING A PRODUCT OR PART TO MSS OR ITS AUTHORIZED DEALER OR THE EXPENSE OF DELIVERING IT BACK TO THE ORIGINAL PURCHASER, LOSS OR DAMAGE TO PERSONAL OR REAL PROPERTY, LOSS OF REVENUE, LOSS OF THE USE OF THE PRODUCT, LOSS OF TIME, OR INCONVENIENCE.

This warranty gives the original purchaser specific legal rights, and the original purchaser may also have other rights which vary from state to state.

For a copy of our General Terms and Conditions of Sale, please see the last section of this binder or contact MechoShade Systems, Inc.

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